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PATENT

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Applicant: Anthony J. Dezonno

Art Unit: 2645

Serial No.: 09/246,389

Examiner: G. Gauthier

Filed: February 9, 1999

For: SELECTIVE MESSAGING IN A
MULTIPLE MESSAGING LINK ENVIRONMENT

Attorney
Docket No.: 71392

AMENDMENT A

Box Non-Fee Amendment
Commissioner for Patents
Washington, D.C. 20231

Sir:

In response to the Office Action of May 6, 2002, please amend the application as

follows:

In the claims:

Amend claim 1 to read as follows:

1. (Once Amended) A method of reducing message traffic among peripherals of an automatic call distributor, such method comprising the steps of:
- forming a message table in a first peripheral of the automatic call distributor; and
 - forwarding a message from the first peripheral to a second peripheral of the automatic call distributor based upon a content of the message table.

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• **Comments:**

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U.S. Patent Application
Serial No. 09/246,389
Filed: February 9, 1999
Title: **SELECTIVE MESSAGING IN A MULTIPLE MESSAGING LINK ENVIRONMENT**

JPC/ras 6065/71392
Inventor: Anthony J. Dezonno
Mailing Date: September 3, 2002

Amendment Transmittal Letter including Cert. of Mailing (1 pg.); Response to Notice of Non-Compliant Amendment (4 pgs); Marked-Up Claims (1 pg); Clean version of Amended Claims (1pg.); Postcard

COMMISSIONER FOR PATENTS

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Welsh & Katz, Ltd.

